

## Accessibility Guide for KINROSS ACTIVITY CENTRE & TROUT FISHERY

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### Welcome

Our visitor attraction based in Heatheryford Country Estate just minutes from the village of Kinross. We are located directly across the road from the BP Kinross motorway service station where signage for ourselves and the Grouse and Claret Restaurant are clearly visible at the road end. The fishery itself has been here for over 40 years with the Activity Centre being located on the same grounds as the fishery since 2021.



Please keep in mind this is a country estate and as such, depending on weather, the ground can be wet and in areas slightly soft underfoot. There are however good access paths and 2 carparks, one located for anglers and signposted 'FISHERMANS CARPARK' with the other located in a well-grounded field signposted 'FISHERY & ACTIVITY CENTRE PARKING'

As you follow the entrance road from the main carriageway the field parking is located on the right with the 'fishermans parking' located slightly further ahead, over a small bridge, past the entrance gate to the centre (which is on the left). Should anyone have limited mobility please feel free to call ahead where the fishery staff will arrange to allow you to bring your vehicle through the gate and all the way down to the fishery permit/activity centre reception hut. Vehicles can be left here to allow easier access and on occasion may be taken all the way up to the fishing waters.

With 1 bait fishing water and 3 fly fishing waters all with restricted mobility and wheelchair access we try to accommodate all our clients needs. If in doubt please call for more information.

The Activity Centre is based at the rear woodland area of the estate, which is accessible by wheelchair, but assistance would be required to push any wheelchairs, due to the grass paths. Other than the axe throwing, the other main activities take place in a raised grated

site. You can however take part if pre-arranged and participate from the front of the main activity huts. Again, if in doubt please call for more information.

The toilet is at the top of a gradient and access does not have a ramp however is wheelchair accessible with assistance in opening the door. The toilet and washing facilities are of standard design.

Please get in touch if you require any further information about specific access or need advice on planning your visit.

## At a Glance

### Access

- From ground level parking to:
  - Outside seating area/table is level access.
  - The Shop/hut has a small 1" lip at the door where the seating area is level access. The doorway can be opened to 1300mm for wheelchair access.

### Hearing

- We have no hearing loops in our attraction.
- All staff are disability aware and will do all they can through writing to communicate as best we can.

### Visual

- This is a country estate and therefore there may be areas of the paths which have protruding roots etc. As such please advise the staff should you need any assistance whilst walking in the estate.
- Being set outdoors the centre is based on natural light.

### General

- All activities and fishing are accessible if arranged in advance however a conversation prior to arrival will always mean the best information is available for the client to decide themselves where the location is suitable to their needs.

## Getting here

Kinross Trout Fishery & Activity Centre is based at the same estate and as such either website will allow directions as per the following link below, including public transport routes and visual images for assistance;

<https://kinrosstroutfishery.co.uk/directionstokinrosstroutfishery/>

We are located approximately 1 minute from junction 6 of the main M90 motorway. On exiting the slip road from the motorway head away from the Kinross village and towards

Kinrcardine. Approximately 150m from the motorway slip there is the main BP motorway services on the right with our entrance directly across the road from it on the left. This is signposted for the centre/fishery/restaurant. Follow this road beyond a council depot and to the end where signs will direct you to us.

 **Parking – As mentioned above in the main description:**

- Option 1. Fishermans Parking – Level hardcore parking with access down to the main gate and down a firm earth path to the centre. This carpark holds around 13 vehicles. Please reverse park for safety.



- Option 2. Fishery & Activity Centre Parking – A firm well grounded grass field with access for around 80 vehicles. From this car park exit where the vehicles entered and follow the signs.





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- This is not easily accessible for wheelchairs and therefore follow option 3 for limited mobility or wheelchair access.
- Option 3. Enter through the black gate (large banners clearly showing the fishery and activity centre on the outside). Follow the path down to the bottom where staff will be present to meet and greet you. Should there be no staff there for any reason please call 07376762057 and a member of staff can return to the reception hut area to assist.



## Arrival



### Path to main entrance

- From the option 1 parking to the main reception hut, there is level access down a small incline.
- The path is wide enough for any vehicle.
- The path is sloped.









### Site and entrances

- The main entrance has level access to allow anyone to view the small tackle shop within the hut. All items can be taken out to a client and as such there is no need to enter unless wishing to, or to sit at the wooden 4 seater table within for a refreshment.



- The door is wheelchair accessible and assistance over a 1" lip at the door is available.

- A covered seated area is also outside with level access for refreshments or shelter.



- There is also a covered grass picnic area located at the top of the estate near to the activity centre. This has a gated entrance which is accessible to wheelchairs and has picnic tables.

## Getting around inside/outside

### Visual Impairment - General Information

- We have good contrast on all doors, and high contrast between walls and doorframes. Being an outdoor venue natural light is the source outside, however in the reception/permit/booking hut electric lighting is provided when required.
- Some parts of the venue have low lighting depending on the weather.
- The activity locations themselves are outdoor so again lots of natural light and contrast at the entrances which do have a step up from ground level.

### Things to See and Do

- Fly fishing, bait fishing, axe throwing, laserclay pigeon shooting, archery and air rifle target shooting are the main activities although many other can be arranged all the way up to mini highland games, golf driving cages, guided fishing and casting lessons.
- Small tackle/refreshments hut sells,
- We hire all fishing equipment required to have a days fishing should you not have your own equipment.
- Feel free to wander around the grounds where there is plenty of wild birds including kingfishers, buzzards, kestrels, sparrow hawks, swans, ducks etc. and the occasional deer. We also have a badger set on the grounds.
- The Grouse & Claret Restaurant is also located on the same estate offering lovely food for a lunch or evening meal. Booking is highly recommended.

## Public toilet

### Wheelchair accessible unisex toilets – WITHIN THE GROUSE & CLARET RESTAURANT

- By arrangement after speaking to the fishery/activity onsite staff, access can be gained to additional toilets facilities which are fully wheelchair accessible within the onsite restaurant (The Grouse & Claret). Please advise staff who can arrange this at any point in your visit during a Monday/Tuesday when the restaurant is closed. The rest of the week the wheelchair accessible toilets are open for all to use. These are located and accessed from the main restaurant car park. After entering the restaurant main entrance (as top image below) the door is immediate 1<sup>st</sup> left and again 1<sup>st</sup> left at the start of the toilet area corridor.
- From the 'fishermans parking' there is an inclined road up towards the restaurant parking.
- The toilet seat is 457 mm high.
- The door access to the restaurant is 1700 mm wide.
- The toilet door is 838mm wide.
- The sink is 762mm from ground.
- The access corridor is 838mm wide.
- Hand towel is 1004 mm from the ground.
- The area in front of the WC is 1244mm by 990mm and allows plenty of room for wheelchair movement and turning.







#### Unisex Accessible Toilet (NOT WHEELCHAIR ACCESSIBLE)

- There is a general public toilet for all non wheelchair visitors.
- From the 'fishermans parking' there is an inclined road up towards the restaurant parking. Half way up the hill you will see a door on your left, situated at the side of the cream cottage which is clearly marked 'TOILETS'.
- The toilet seat is 400mm high.
- The door is 770mm wide.
- There is a 152mm step up into the toilet.
- Hand soap is 1300mm from the ground.









## Shop

### The Shop

- From the main entrance to the shop, there is level access. The door is 1200mm wide.
- The route through the shop is 1060mm wide.
- The flooring within the shop is smooth vinyl. The shop is located in a wooden permit and reception hut. Our staff are available to assist customers who require merchandise from the shop if they do not wish to enter. There is a low counter area and merchandise is displayed on shelves up to a height of 800mm. The shelving is located



in glass frontage cabinets with clear views from above and the front. Staff are available to help customers wishing to view any items including flies and associated tackle and bait.


### Shop interior








### Place to eat and drink

 The permit/reception hut offers cans of juice and water, chocolate bars, packets of crisps, pot noodles, bacon rolls, baked potatoes, chips, etc.

 All staff are food hygiene qualified and the premises meets the Food Hygiene Standard and holds a Perth & Kinross Council Food Hygiene License. A copy of this is located on the notice board outside the reception hut.

## Customer care support

### Accessibility equipment

- We welcome assistance dogs and can provide water bowls for them. Please ask staff for assistance.

**PLEASE NOTE THAT PRECALLING IS REQUIRED TO ARRANGE THIS ACCESS FOR THESE DOGS DUE TO THE ONSITE GERMAN SHEPHERD.**

- The nearest toilet area for assistance dogs is the abundant field around the estate.

### Emergency evacuation procedures

- We have emergency evacuation procedures for disabled and able bodied visitors. A copy of the emergency response plan is located on the notice board outside the reception hut.
- In the case of an evacuation, all customers inside the estate location will be led to safety by a member of the team or by a member of the fire brigade.